

Wherever you are in Gaston, Lincoln, or Cleveland counties, we're ready to help.

The MORES team will respond to the child and family's needs in any location (school, home, or community environment.)

Help Available 24/7/365

You can reach out to us any hour, any day of the year. Our 24-Hour Crisis Line is always available at 855-527-4747.



www.phoenixcc.us



MORES Services reach across Gaston, Lincoln, and Cleveland counties

Mobile Crisis Services
Main Office
2505 Gaston Memorial Dr.
Gastonia, NC 28054
Phone: 855-527-4747
Fax: 704-854-4200
Clinical Coordinator: Kristen Litvak

855-5-CRISIS (855-527-4747)

24-Hour Crisis Line
855-5-CRISIS (855-527-4747)



PHOENIX
COUNSELING CENTER

Where Help, Hope and Compassion Come Together.

MORES
Mobile Outreach,
Response,
Engagement,
& Stabilization

for children & adolescents



24-Hour Crisis Line
855-5-CRISIS (855-527-4747)



PHOENIX
COUNSELING CENTER

Where Help, Hope and Compassion Come Together.

Phoenix has the comprehensive services you need.

We've helped countless people in Gaston, Lincoln and Cleveland counties by treating them with respect and providing the services they need to recover. Our first goal is to relieve the immediate pain and trauma resulting from the crisis. The next step is to provide the ongoing support that's needed for long-term healing or recovery.

What is MORES?

Mobile Outreach, Response, Engagement, and Stabilization serves children and adolescents ages 3 – 21 who are experiencing escalating emotional or behavioral symptoms and/or traumatic circumstances which have compromised the youth's ability to function within their family, living situation, school and/or community environment.

How to Initiate Services

24-Hour Crisis Line

855-5-CRISIS (855-527-4747)

One of our MORES team will arrive at the client's location in the home, school, or community within 45 minutes, if needed, or another time if requested by the caregiver.



The Good News: you've turned to the right place.

Eligibility for the MORES program

To request the MORES service for a youth, The child must be

- ✓ between the ages of 3 -21 years old
- ✓ meet medical necessity

At Phoenix Counseling Center, we can provide the help you need... the hope you've been searching for... and the compassionate respect you deserve. Please don't wait, call us now.

24-Hour Crisis Line
855-5-CRISIS
855-527-4747

For more information about all our services, visit www.phoenixcc.us

MORES Objectives

Our goal is to assist clients to

- ✓ Prevent court involvement
- ✓ Avoid decline in functioning
- ✓ Avoid inpatient or residential placement

Program Details

- ✓ Crisis intervention and de-escalation
- ✓ Counseling
- ✓ Behavioral assistance
- ✓ Skill building
- ✓ Medication management
- ✓ Caregiver and youth engagement, support, or stabilization services
- ✓ Linkage to ongoing care

The duration of MORES treatment can be up to eight weeks.

